

To: Honorable Veteran Commissioners and Supervisor Slocum

From: Norman Aleman, CVSO

Subject: CVSO Report #4 July 11, 2016

BACKGROUND:

This report will provide you with updates on a variety of County Veteran Services initiatives. We also will keep you and the public informed about new services, upcoming events and general updates.

DISCUSSION:

New Operational Structure

We continue to postpone all outpost locations and outreach events due to staffing. The only office to remain open for the month of July and possible August is the Belmont office. This office will also be closed on Fridays for administrative hours. Our new schedule is 8am-5pm, Monday through Thursday on a walk-in basis. The office is closed from 12pm-1pm. This month we welcome two new staff members Michael Lacson and Valentino Ramirez as Veteran Services Representatives. Both are currently attending Phase I of the CalVet Academy.

Community Outreach

Through emails, mailings, and outreach events from January 1st to present, we have linked with 4,105 veterans. During this same time period we have seen 1,284 veterans and or family members in our office.

Fiscal

From January 1st to June 30, 2106, total benefits claims awarded were 475, of which \$1,627,007.98 has been injected into the County economy. From these, \$138,640.31 will continue to be injected into the County on a monthly basis. Additionally, fifty-two veterans were referred to us by other HSA offices of which thirty have filed claims leading to Medi-Cal avoidance.

